

Full Lifecycle Services for Scientific Equipment

Your Trusted Partner in Precision,
Performance, and Quality Assurance



Lifecycle Services for Your Scientific Equipment

Tailored Equipment Solutions

Our sales specialists provide expert guidance in selecting scientific equipment tailored to your specific needs, ensuring optimal performance and regulatory compliance. Representing over 50 leading brands, including Mettler Toledo, Evident, Buchi, Edwards, Shimadzu, and Don Whitley Scientific, we have the expertise to customise solutions to meet your requirements and applications.

Comprehensive Servicing

Our nationwide team of manufacturer-trained engineers services a wide range of scientific equipment, including laboratory balances, microscopes, autoclaves, vacuum pumps, and industrial scales. We support equipment purchased from us and third-party suppliers, ensuring consistent, reliable operation across your laboratory.

Expert Consultancy

We offer laboratory and instrument service consultancy, covering service management, asset management, lifecycle guidance, risk assessment, and audit readiness. Our solutions are backed by market-leading partnerships and a commitment to ensuring the success of your laboratory.

Lifecycle Service Offerings

Our comprehensive range of service offerings will maximise uptime, improve accuracy, and provide peace of mind for your scientific research and operations.

Installation & Commissioning

Ensure your scientific equipment is installed and fully functional.

Certified and non-certified options are available, with engineers performing initial setup, functional tests, and providing a detailed commissioning checklist.

Validation & Qualification

Ensure regulatory compliance while optimising equipment performance in regulated sectors.

We provide Installation Qualification (IQ), Operational Qualification (OQ), and Performance Qualification (PQ) protocols, ensuring that equipment meets the highest industry standards, whether it's a reactor vessel, a spectrophotometer, or a balance.

Calibration & Optimisation

Maintain accuracy and reliability with our precision calibration services.

ISO 17025-accredited calibration services, alongside ISO 9001-certified offerings, guarantee instruments are calibrated to the highest standards. Our engineers calibrate equipment ranging from large industrial scales to pipettes and thermometers.

Maintenance & Repair

Proactive maintenance and prompt repair services help minimise downtime and extend the lifespan of your equipment.

Our flexible maintenance agreements ensure timely servicing for equipment such as incubators, industrial pumps, and refrigerators. With a fully stocked spare parts inventory at our Dublin warehouse, we offer fast turnaround times to keep your operations running smoothly.

Software Support

From design specification to installation and ongoing support, ensure compliance with Data Integrity requirements for cGXP environments.

Our expertise spans a wide range of software, including LabX, LabSolutions, visionCATS, and PAX-it ensuring adherence to regulatory standards like 21 CFR Part 11.

User Training

Ensure your team operates equipment with confidence, helping you maximise your investment.

Led by experts, our practical and engaging courses can be fully tailored to meet your specific needs.



I found the team to be very professional and quality focused – from the development of the testing approach, generation of documentation, to the execution of the protocols. The qualification files are completed to a high standard and have proven to be very robust.

Jordan Costello, Senior Quality Manager
United Drug



It was an absolute pleasure to work with the Mason Technology team throughout the entire process of equipment acquisition, installation, and training.

Lena Madden, Senior Business Development Scientist
Technological University of Shannon

Your Partner in Scientific Precision and Performance

At Mason Technology, we strive to be your trusted partner in scientific excellence. Since 1780, we've been empowering laboratories and industries with cutting-edge scientific equipment and expert solutions designed to help your operations achieve their full potential. Trusted by 750+ clients nationwide, we deliver tailored services that optimise performance, enhance precision, and drive measurable results.

Comprehensive Lifecycle Services

Our solutions support every stage of your research and operations. We provide:

- Consultation and expert advice to choose the right equipment.
- Installation and commissioning to get your systems up and running seamlessly.
- Calibration and validation services for accuracy and compliance.
- Ongoing maintenance and support to ensure reliable performance.

Why Choose Mason Technology?

- Unmatched Expertise: 50+ manufacturer-trained engineers delivering specialised support for a wide range of scientific equipment.
- Commitment to Quality: Continuous ISO certification since 1994 reflects our dedication to delivering excellence.
- Nationwide Reach: A robust service network ensures comprehensive coverage across the country.
- Flexible Support Solutions: Supporting equipment from Mason Technology and third-party providers to keep your systems performing at their best.



Your Safe Pair of Hands



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